

SPF record setting in DNS for SaaS customers

If your MXSuite is hosted by Mastex Software, it could happen that emails sent from MXSuite are not received or marked as spam. Usually these emails are sent via the email server of Mastex Software. As this email server is not recognized as a valid email server for your domain, you should add the email server to your domain settings.

Solution:

Add to your domain external DNS settings the following SPF records:

IP addresses from where usually SaaS emails are sent:

- 45.128.67.210
- 5.200.20.33/28

To be safe for the future, you could include **mxsuite.nl** where all IP addresses are included, even when we change them.

This is something that should be done by the domain administrator who can change the domain DNS settings.

SPF records can be tested here: <https://mxtoolbox.com/spf.aspx>

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