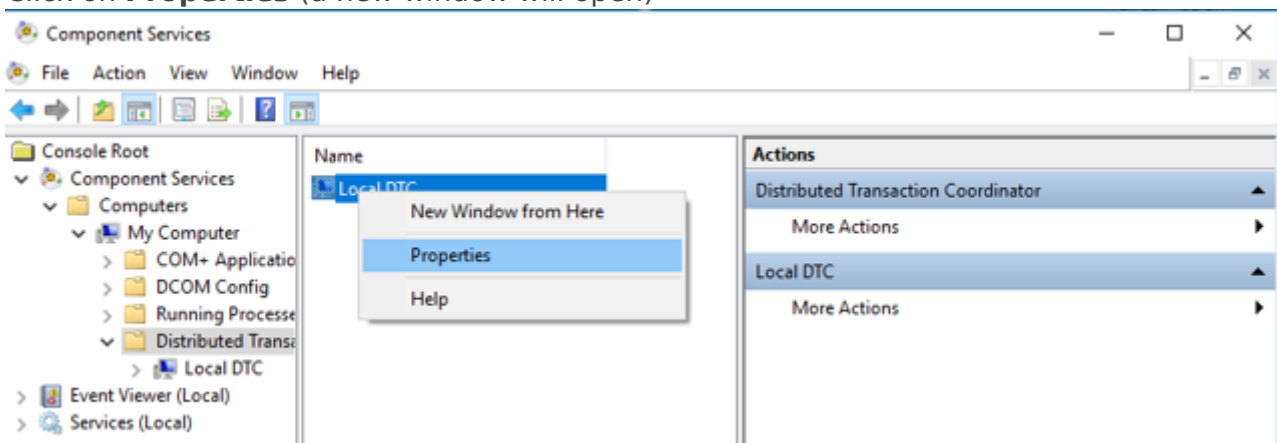


Why don't I have enough space on the disk while we are processing document packages?

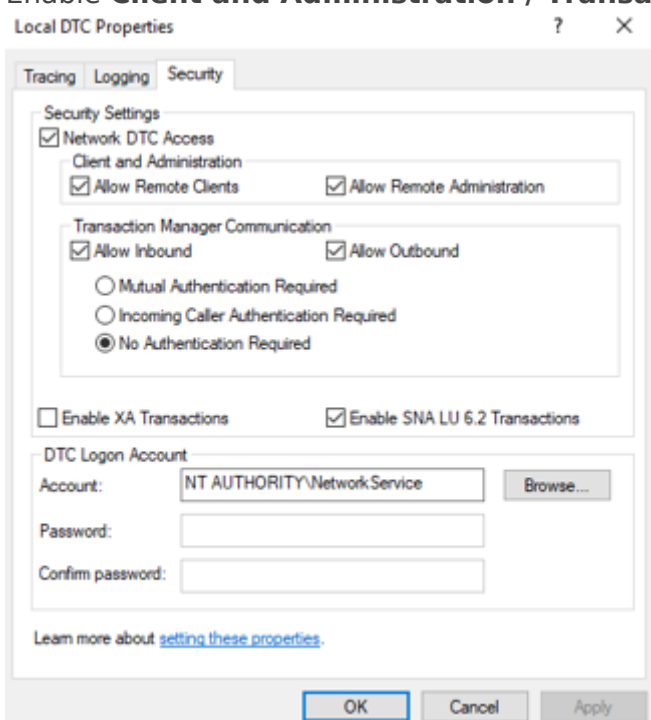
Processing the document package creates a very big temp file on the disk. The temporary file is located in C:\temp.

The steps to solve this issue are the following in Windows settings:

1. Open **Component Services** from Windows Start
2. Click on **Distributed Transaction Coordinator**
3. Right click on **Local DTC**
4. Click on **Properties** (a new window will open)

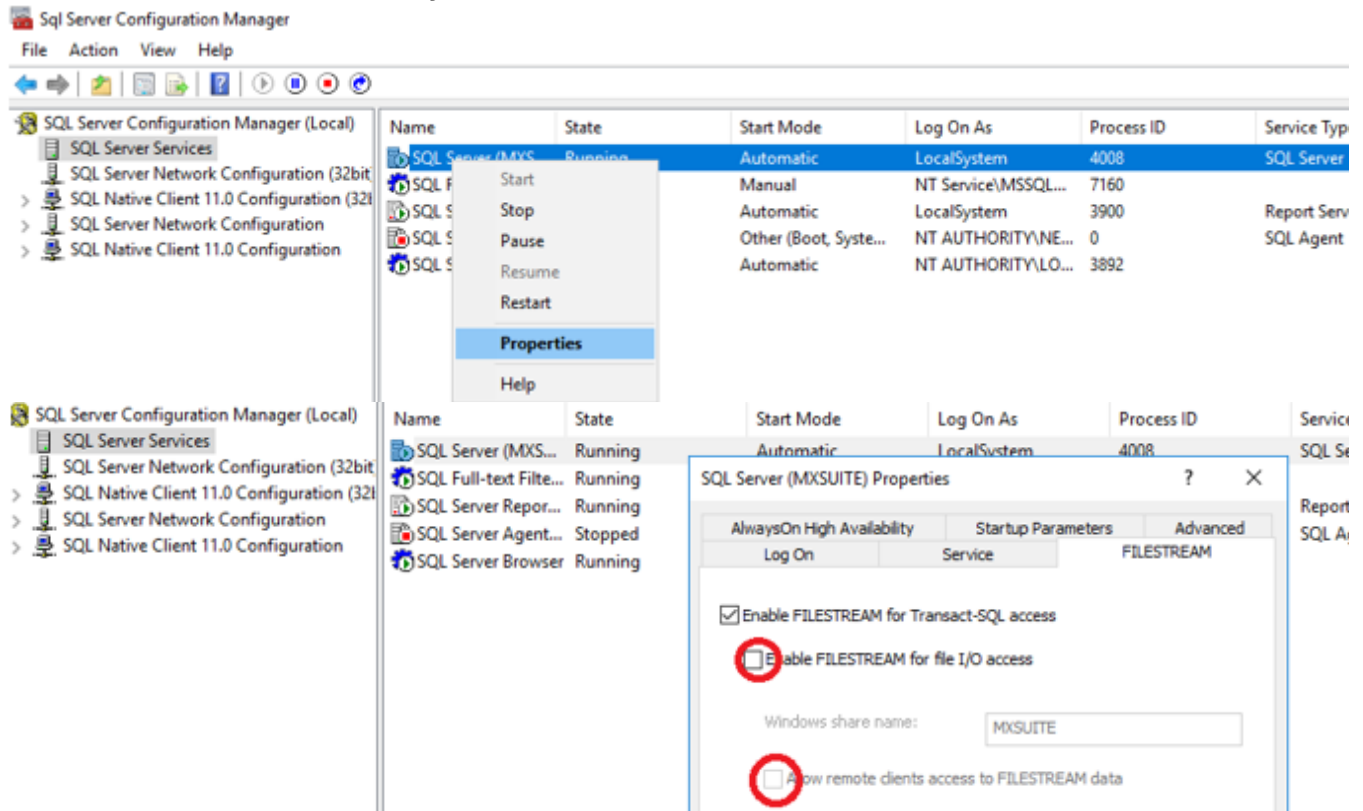


5. Click on tab **Security**
6. Enable **Client and Administration / Transaction Manager Communication**



7. Open **SQL Server Configuration Manager** from Windows Start
8. Click on **SQL Server Services**
9. Right click on **SQL Server (MXSuite)**
10. Click on **Properties** (a new window will open)
11. Go to the tab **Filestream**
12. Enable **Filestream for transact SQL access**

If sharename **MXSuite** already exists, use the filestream share name **MXSuite2**



13. Open **Services** from Windows Start
14. Restart **Distributed Transaction Coordinator**

The steps to solve the issue are the following in MXSuite:

1. Go to (C:\Program Files\Mastex\Synchronization Service) **MXSuiteSync.exe.config**
2. Right click **Open**
3. Edit **connectionStrings** (The **bold** letters must be changed)

New: `<add name="BaseConnectionString" connectionString="Data Source=(LOCAL)\mxsuite;Initial Catalog=MXSuite;Integrated Security=SSPI;MultipleActiveResultSets=True;Connect Timeout=60"/>`

Old: `<add name="BaseConnectionString" connectionString="Data Source=VLMAPP01\mxsuite;Initial Catalog=MXSuite;UserID=MXSuiteApp;Password=MXSuiteApp@1234;MultipleActiveResultSets=True;Connect Timeout=60"/>`
4. Restart the database
5. Check the logfiles of the synchronization service to check if there are no errors

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