

How can I check the status of my order?

There are two types of statuses in MXSuite:

- Order status
- Order line status

An order status can contain multiple order line statuses. For example, an order with the status 'Open' may contain the following order line statuses:

- Pending supplier prices
- Pending approval
- Approved
- Ordered

The status bars are visible to the left. You can select an order status and an order line status at the top of the screen.

Filtering on order status will only display the orders in the selected status to the right of the screen.

Filtering on order line status will display all orders with at least one order line.

When filtering by order line status, the order will be opened in the order status. Other order line status filters can be applied within the order.

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